



RELIABLE GLASS CONSTRUCTION, INC.

JOB DESCRIPTION

OFFICE MANAGER

JOB DESCRIPTION SUMMARY

The Office Manager will be responsible for providing administrative support to ensure efficient operation of the office. Supports managers and employees through a variety of tasks related to organization and communication. Responsible for confidential and time sensitive material. Familiar with a variety of the field's concepts, practices and procedures. Ability to effectively communicate via phone and email ensuring that all duties are completed accurately and delivered with high quality and in a timely manner.

REPORTING RELATIONSHIPS - Reports directly to the President/General Manager.

SUPERVISORY RESPONSIBILITIES - No supervisory responsibilities.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Point of contact. Greets walk in customers and answers phone.
- Scans documents.
- Generates emails, memos, proposals, change orders as requested.
- Organize and schedule meetings; Takes notes at weekly scheduled meetings.
- Assumes responsibility for maintenance of office equipment, computers, copy/printer/fax machine.
- Keeps bid/award log current.
- Maintains office supplies.
- Keep Shop inventory current (Fridays).
- Assist in ordering stock materials as required.
- Reviews field timesheets for job numbers; accuracy; logs time into projects, emails to payroll Tuesday by noon latest. Questions directed to the general manager.
- Keeps employee attendance records/vacation requests.
- Toolbox meeting logs (prints document & logs).
- Processes mail.
- Prints plans and specifications as requested. Sets up project file; Bid date into Calendar & Logs.
- Electronic files; Hard copy files (Organization).
- Keeps whiteboard up to date (Proposals, jobs, service, small orders)
- Send proposals out to all bidders by the deadline.

- Contact Architect for general contractor list.
- Look for projects to bid on, websites, downloads for review.
- Keep job review log current. Prints for weekly schedule meeting.
- Keeps monthly calendar updated. Prints for weekly schedule meeting.
- Reviews proposal and any other document for grammar, spelling, clerical errors.
- Requests certificate of insurance as required.
- Fills out W9, General Manager signature.
- Requests product samples as required.
- Keeps delivery calendar up to date.
- Compares purchase orders/order acknowledgements for accuracy.
- Sends out project surveys.
- Schedule installations per general manager.
- Field calendar current.
- Vehicle maintenance sheets file.
- Vehicle registrations processed.
- Forward invoices to AP as required.
- Obtain Contractors license as required.
- Works with all employees as a member of the team in a positive manner.
- Maintains confidentiality on all aspects of the company.
- Maintains excellent customer relations and corporate image, leaves customer with positive impression.
- All other duties as assigned.

QUALIFICATIONS

Education:

- High School Diploma

Experience:

- 1-2 years
- Accounting experience desirable.

REQUIRED SKILLS/ABILITIES

- Excellent verbal and written communication skills.
- Thorough understanding of managing administrative duties and practices.
- Excellent interpersonal and customer service skills.
- Excellent organizational skills and attention to detail.
- Strong analytical and problem-solving skills.
- Proficient with Microsoft Office Suite.
- Strong analytical capabilities.
- Requires individual to be prompt and dependable.

MEASURES of PERFORMANCE - The Office Manager will be evaluated specifically on the following factors:

- Maintains excellent customer relations and corporate image and leaves customers with a positive last impression.
- Develops cost estimates that have an accuracy rating of 98% based on specifications and actual job conditions.
- Effectively communicates with the field Manager and other staff.
- Provides accurate and timely timesheets to payroll.
- Accurately tracks all quotes, purchase orders and deliveries.

I have read and understand this job description.

Signature: _____

Date: _____

Print Name: _____

Manager: _____

Date: _____

Human Resources: _____

Date: _____

Reliable Glass reserves the right to modify, interpret, or apply this job description in any way the company desires. This job description in no way implies that these are the only duties, including essential duties, to be performed by the employee occupying this position. This job description is not an employment contract, implied or otherwise, the employment relationship remains “at-will” the aforementioned job requirements are subject to change to reasonably accommodate qualified disabled individuals.

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